

clearview

KNOWHOW

Clearview support contracts give you the peace of mind that when you need help, we will be there for you.

All our support team are Certified Machine Vision Professionals: experienced not just in the specific hardware and software Clearview provide but with Machine Vision in general – able to give you expert advice to help you solve issues quickly and efficiently.



Industrial Automation
Centre of Excellence



	Standard Support Contract	Enhanced Support Contract
Support ticketing system via Email/Web Portal/Phone	Yes	Yes
Remote Access to Diagnose Issues on your Systems	Yes	Yes
SLA for Committed Response Times	Yes <i>First Response within 12 business hours</i>	Yes <i>First Response within 4 business hours</i>
Price for one year contract	£2500	£5000